

ABOUT THIS POLICY

This Cookie Policy tells you what to expect when our website collects personal information. It applies to the information we collect about our visitors, and those who login to our website.

WHAT ARE COOKIES?

A 'cookie' is a small text file that is delivered by our website server onto your computer whilst you visit our website, which can subsequently be used by the website to identify individual devices and thereby remember your website preferences and login details. Most cookies will not collect information that identifies you and instead will collect more general information such as how you arrived at and used our website, or your general geographical location.

WHY ARE COOKIES NEEDED?

Cookies make websites work better and they are a standard part of most modern websites. For example, they remember the items you've placed in your online shopping cart so that the items appear at the checkout when you make your purchase. Another example would be when you login to webmail services such as Hotmail or Gmail: on such occasions a cookie is generated that confirms you are logged in and when you log off, the cookie is deleted. This means if someone goes back to your webmail address on your computer, you will still be logged out – and they won't be able to read your emails.

More detail on how businesses use cookies is available at: www.allaboutcookies.org

WHAT COOKIES DO WE USE?

We automatically collect your data via cookies when you visit our website, in line with the cookie settings in your browser, and through the cookies you activated when you selected various options on our cookie banner i.e. your customised cookie settings.

We use cookies to track your activity to help ensure you get the best possible experience when visiting our website for example, if you are using a shared computer, that you stay logged out when you leave our website.

We do not make any attempt to discover the identities of anyone who visits our website, and we will not associate any of the data gathered from our website with any personally identifiable information from any source. If we do want to collect personally identifiable information through our website, we will be up front about this. We will make it clear when we collect personal information and will explain what we intend to do with it.

Strictly necessary cookies

Strictly necessary cookies (known as "Essential cookies") enable core functionality such as page navigation and access to secure areas. These cookies do not gather

information about you that could be used for marketing purposes, and they do not remember when you have been on the internet. You may disable these cookies by changing your browser settings, but this may affect how our website functions during your interactions with us (see relevant section below).

Non-essential Cookies

We collect data from you for the purposes shown below when you visit our website, but we can only do so if you have granted us permission to do so using our cookie preferences shown on our Cookie Banner. You can change your preferences at any time.

Analytical Cookies

We'd like to set Google Analytics cookies to help us to improve our website by collecting and reporting information on how you use it. The cookies collect information in a way that does not directly identify anyone. For more information on how these cookies work, please see our Cookie Policy.

Third Party Cookies

Third-party cookies are set by a domain other than the one the user is visiting. This typically occurs when the website incorporates elements from other sites, such as images, social media plugins or advertising. When the browser or other software fetches these elements from the other sites, they can set cookies as well.

We do not control the use of these third-party cookies and cannot access them due to the way that cookies work, as cookies can only be accessed by the party that originally sets them. Please check the third-party websites for more information about these cookies.

FULL DETAILS OF COOKIES ON OUR SITE

Name	Why does it collect my data?	When does it activate?	What does it collect?	How long does it keep my data for?	What does it not do?
Google Analytics	Early web traffic analytics used the IP address of a visitor a website however this did not allow for tracking individual	As soon as you access the Cookies.	Identify a computer to a website. Store information generated by a website.	Updated three every three months on a continuous basis.	Identify a computer's owner to a website. Gather information from a computer.

Name	Why does it collect my data?	When does it activate?	What does it collect?	How long does it keep my data for?	What does it not do?
	visitors where the IP address was the same, for example, computers on a corporate network. The information generated by Google Analytics cookies will be used by Google Analytics to evaluate the use of this website. Google Analytics may also transfer this information to third parties where required to do so by law, or where such third parties process the information on Google Analytics' behalf.				

I DON'T CONSENT TO THE USE OF COOKIES – WHAT CAN I DO?

You can turn off cookies for a particular website or several sites, by adjusting your browser settings to prevent it from accepting cookies. You can learn how [here](#) or follow the links below:

[MS Internet Explorer](#)

[Google Chrome](#)

[Mozilla Firefox](#)

[Apple Safari OSX](#)

[Opera](#)

It's important to note that turning off cookies is likely to limit the functionality of not only our website, but also the functionality of a large number of the world's websites, and accordingly, your experience of ours and other websites may be impaired because data is no longer being captured about your interactions.

It may be that your concerns around cookies relate to so called "spyware" and in which case, rather than switching off cookies in your browser, you may find that anti-spyware software achieves the same objective by automatically deleting cookies considered to be invasive. Learn more about [managing cookies with antispyware software](#)

CHANGES TO OUR COOKIE POLICY

This 'Cookie Policy' was last updated on December 2024.

Appendix 3 – Cookie Banner [Public facing]

[The 'Cookie Banner' below, is to be made available on the Carers Centre SA Ltd website]

OUR USE OF COOKIES

We use necessary cookies to make our site work. We'd also like to set optional analytics cookies to help us improve it. We won't set optional cookies unless you enable them. Using this tool will set a cookie on your device to remember your preferences.

For more detailed information about the cookies we use, see our Cookie Policy.

STRICTLY NECESSARY COOKIES

Necessary cookies enable core functionality such as security, network management, and accessibility. You may disable these by changing your browser settings, but this may affect how the website functions.

ANALYTICAL COOKIES

We'd like to set Google Analytics cookies to help us to improve our website by collecting and reporting information on how you use it. The cookies collect information in a way that does not directly identify anyone. For more information on how these cookies work, please see our Cookie Policy.

☐ Analytics On/Off

THIRD PARTY COOKIES

Third-party cookies are set by a domain other than the one the user is visiting. This typically occurs when the website incorporates elements from other sites, such as images, social media plugins or advertising. When the browser or other software fetches these elements from the other sites, they can set cookies as well.

Carers Centre SA Ltd does not control the use of these third-party cookies and cannot access them due to the way that cookies work, as cookies can only be accessed by the party who originally set them. Please check the third-party websites for more information about these cookies

☐ Third Party Cookies On/Off

Save and Close

